

Terms & Conditions for the Website

(Finance & Accounts Employees Union - MSEDCL)

Last updated: [Insert date]

This website is managed by the Finance & Accounts Employees Union (hereinafter referred to as "the Union"), developed for the internal use of MSEDCL employees from the Finance and Accounts cadre. All visitors and registered users are expected to comply with the following terms and conditions.

1. Purpose of the Website

This platform is created with the intent to:

- Facilitate registration of union members
- Allow communication between members, representatives, and administrators
- Enable grievance submission and redressal
- Display updates, circulars, union activities, and related media
- Help manage membership fee collection and receipt generation

This website is not affiliated directly with MSEDCL management, but is operated by the union body representing employees.

2. Eligibility to Use

- Only current employees of MSEDCL working in the Finance and Accounts cadre are allowed to register on this website.
- Representatives and admin access is provided only to officially recognized individuals within the union structure.
- Any misuse of access will lead to suspension or removal from the platform.

Terms & Conditions for the Website

3. Member Registration & Profile

- During registration, users are required to provide accurate personal and work-related information including CPF No, Full Name, Designation, Working Office, Contact Info, etc.
- Admins and representatives may update or verify this information for correctness.
- Users are responsible for keeping their login credentials secure.
- Members may update their profile (except core fields like CPF No, Name, Email).
- Members can see their grievance status, membership payment history, and pending dues in their profile.
- Members agree to union constitution.

4. Grievance Submission

- Members can submit grievances using the official form on their profile.
- Attachments related to complaints may be uploaded (PDF, JPG, etc.).
- Submitted grievances are automatically routed to the concerned representative.
- The union will strive to resolve the issue but does not guarantee resolution within a fixed timeline.
- False or repetitive grievance submissions may be restricted.

5. Membership Fee Management

- The website allows tracking of annual membership fees.
- Members may pay fees online (if enabled) or offline through representatives.
- Representatives have the authority to mark payment status manually.
- Receipts will be made available to members via their profile once payment is confirmed.
- No refunds will be provided unless authorized by the core committee.

6. Use of Representative Panel

- Representatives have separate login and limited access to member data only within their assigned

Terms & Conditions for the Website

zones/regions.

- They may:

- View and track grievance submissions
- Update grievance status
- Mark membership fees as paid
- View zone-wise statistics and reports

- Any misuse of representative powers will result in suspension of access.

7. Admin Rights & Controls

- Admins have complete access to:

- All registered users' profiles
- Membership and grievance records
- Management of announcements, gallery uploads, and public content

- Admin can assign/remove representative roles and reset user passwords upon request.

- Admins may moderate or remove any content deemed inappropriate or harmful.

8. Privacy Policy

- All data collected is used solely for union-related activities.

- User data will not be shared or sold to third parties.

- Representatives can only access data within their jurisdiction.

- Uploaded documents and media are stored securely and used only for the stated purpose.

9. Content Guidelines

- Users shall not post or share any:

- Politically sensitive content

Terms & Conditions for the Website

- Offensive language or visuals
- Content violating workplace policies or confidentiality
- The Union reserves the right to remove such content without notice.

10. Intellectual Property

- The union owns the content, logo, designs, and materials hosted on the website.
- Unauthorized reproduction or reuse without written permission is prohibited.

11. Liability Disclaimer

- The Union is not liable for:
 - Loss of data due to technical error or server issues
 - Delays in grievance resolution
 - User-entered incorrect data
- Use of the website is at the member's own discretion and risk.

12. Modifications

- These terms may be updated periodically without prior notice.
- Continued use of the website constitutes acceptance of revised terms.

13. Contact & Support

For technical support, content-related queries, or reporting misuse, users may contact:

Email: Offical@faeu.in

Acceptance

By accessing this website, you acknowledge that you have read, understood, and agree to be bound by

Terms & Conditions for the Website

these Terms & Conditions.